

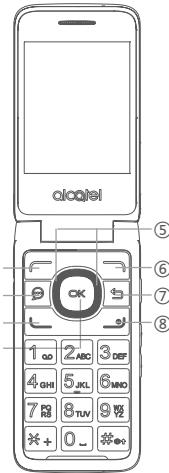
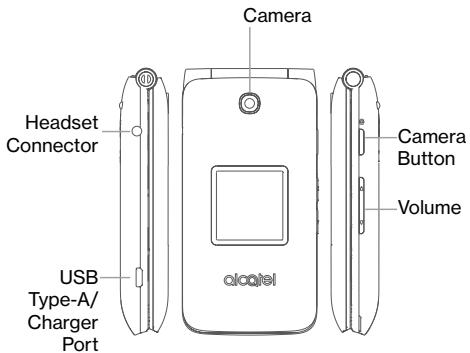
Meet your phone.

alcatel
GO FLIP V

Para la versión en español, visite

verizonwireless.com/support

About your phone



①	Left soft key	<ul style="list-style-type: none"> From Home Screen: view notifications From open applications: create a new event (Calendar) or text (Messaging), take a photo (Gallery), and more
②	Messages key	<ul style="list-style-type: none"> Open the messages inbox from any screen
③	Call key	<ul style="list-style-type: none"> Make a call Access call log (from app list and Home screen)
④	Center soft key	<ul style="list-style-type: none"> Access app list (from Home screen) Confirm an option (press the middle of the key)
⑤	Navigation key (up, down, left, right)	<ul style="list-style-type: none"> Menu selection moves up, down or right and left Different functions may be assigned to each navigation direction
⑥	Right soft key	<ul style="list-style-type: none"> From Home Screen: view shortcuts to turn on/off Wi-Fi, sound settings, Airplane Mode, and more From open applications: view options or settings menus
⑦	Back/clear key	<ul style="list-style-type: none"> Return to the previous screen, options menu or close a dialog box
⑧	End/power key	<ul style="list-style-type: none"> Powers on/off the handset (long press) End a call Return to Home screen (from any app screen)

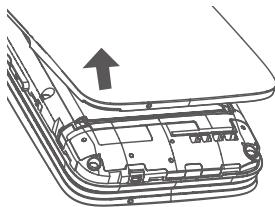
NOTE: Devices and software are constantly evolving – the screen images and icons you see here are for reference only.

Setting up your phone

Your device already has a NANO SIM card installed.

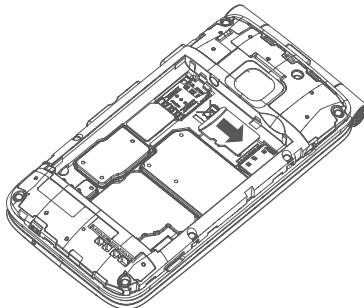
MicroSD cards (up to 32GB) may be purchased separately.

NOTE: Power off the device before opening the back cover to remove and/or insert the NANO SIM or MicroSD card.



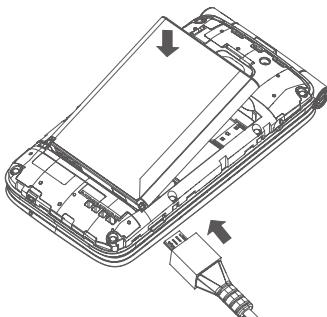
Step 1. With the device facing down, remove the back cover from the bottom left corner. Use your fingernail to carefully lift the cover away from the device body.

Step 2. Remove the battery using your fingernail to lift from the top right corner.



Step 3. To insert MicroSD card, push the MicroSD card into the card slot with the gold-colored contacts facing down.

To remove the MicroSD card, push down the plastic tab and slide out the MicroSD card.



Step 4. Re-install the battery by aligning the gold contact points of the battery with the gold contact points of the device. It only fits one way. Press down to snap in place.

Step 5. Carefully align the back cover with tabs and press into place. It only fits one direction

Step 6. Charge your device by inserting the small end of the charging cable into the charger port as shown, then plug the AC adapter into a wall outlet.

Charge your device fully before turning it on and starting the set up process.

Note: Do not conduct the set up process while the device is charging.

Using your phone

Power on/off your phone

To power on your device, long press the **End** key.

To power off your device, long press the **End** key, then press the **Center Soft** key to select “**Power off**”.



Voice Mail

Press the **End/power** key to wake up your device.

Setting up Voice Mail

1. Dial *86 and press the **Call** key
2. When you hear a greeting, press #
3. Follow the setup instructions

Checking Voice Mail from your device

1. Dial *86 and press the **Call** key
2. Follow the instructions

Checking Voice Mail from another device

1. Dial your wireless number
2. When you hear the greeting, press # to interrupt
3. Follow the instructions

To end a call, press the **End/power** key.

Learning more



Visit <http://us.alcatelmobile.com> for more information.



Download the User Guide from www.verizonwireless.com/support.

Spanish User Guide can also be found from www.verizonwireless.com/support.

Managing your account



My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



Customer service

Call **800.922.0204**

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Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This device has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this device for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or device retailer.

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